



PATRICIA A RAGANO

**DIRECTOR, CI TECH OPERATIONS
& INVESTIGATIVE SVCS**

Patty MacNaught-Ragano currently serves as Acting the Deputy Director, Technology Operations and Investigative Services (TOIS) in Criminal Investigation (CI) where she provides executive leadership and oversight for CI's Information Technology organization. The TOIS organization is responsible for providing all of CI's IT support for nearly 3,000 CI employees, including approximately 2,200 special agents, who investigate crimes involving tax, money laundering, public corruption, cyber, ID theft, narcotics and terrorist-financing. Specifically she is responsible for CI's enterprise operations, system development and maintenance, program management, and all IT acquisitions and contracts.

She has 29 years of federal service as an IT professional and began her IRS career 15 years ago in Information Technology (IT). As a Senior Manager in Application Development, Patty led some of the most visible, complex and challenging system development projects including the Review Return Program and the development of the Electronic Fraud Detection System data models. She also played an integral role in delivering the first release of Modernized eFile (MeF) and was the Project Manager for the original Filing and Payment Compliance (Private Debt Collection). She also orchestrated the stand-up of the AD Transformation team and began the journey to become a world-class organization.

Patty, and her husband Rob Ragano, also an IRS executive, have a blended family with five adult children. Traveling with them is their favorite pastime.