



JAMES P CLIFFORD

**TFA CS STRATEGY PROJECT
DIRECTOR**

A native of Boston, Jim began his Internal Revenue Service (IRS) career in 1991 as a Revenue Officer in Brockton, MA. Jim has gone on to provide executive leadership over nearly every taxpayer-facing program the IRS administers, across both compliance and service environments.

In 2019, Commissioner Rettig asked Jim to serve as one of the four core executives leading the Taxpayer First Act implementation. Through his role in the Taxpayer First Act Office (TFAO), Jim has been able to bring together his expansive and crosscutting experience to lead the development of TFA strategies-reimagining the way IRS serves taxpayers.

Jim is passionate about supporting our military veterans. He is one of the founding members of the Military Outreach for Service-IRS (MOS-IRS) employee organization. He also led the effort to bring the Warrior Internship Program (WIP) to the IRS.

Jim is a graduate of Boston College, Boston Massachusetts, with Bachelor of Arts and Bachelor of Sciences degrees in Economics and English. He has also pursued studies in Law and Accounting. He and his wife, Gail, have three beautiful children, John, Emma, and Michael.