

IRS Week 2021

In Partnership with the Government Technology & Service Coalition

Event Description: IRS Week 2021 seeks to collaborate with our industry partners, increase awareness about the critical law enforcement and tax administration missions of IRS, and discuss how those missions interact with other entities within IRS and the Treasury Department, other government agencies, and the private sector. *This event is designed to increase transparency about IRS strategic priorities and goals and build collaborative partnerships with industry. This event will allow industry representatives to hear directly from IRS leaders and learn about our agency's critical programs and initiatives. There will be several IRS presentations on topics such as the IRS Criminal Investigation Division, How Small Business can Serve the IRS Mission, and others to be announced soon.*

The link to the IRS Week page and Agenda can be found here:

<https://www.gtscdays.online/irs-week-2021>

The link to the IRS Week registration can be found here:

<https://www.eventbrite.com/e/irs-week-2021-tickets-139659785177>

Monday, March 1:

12:00 p.m: Keynote Speaker

IRS Procurement Strategic Goals

Shanna Webbers, IRS Chief Procurement Officer

Tuesday, March 2:

1:00 p.m: Taxpayer First Act Report to Congress Overview

Kenneth Corbin, Chief Taxpayer Experience Officer

James Clifford, TFA Project Director, Taxpayer Experience Strategy & Organizational Redesign

Robert Ragano, TFA Project Director, Program Management, Governance & IT Coordination

3:00 p.m: Enterprise Digitalization and Case Management Office

Harrison Smith, Co-Director, IRS Enterprise Digitalization Office

Mitchell Winans, Senior Advisor, IRS Enterprise Digitalization Office

Marisa Roinestad, Lead Project Manager, IRS Enterprise Digitalization Office

Jessica Daise, Lead Project Manager, IRS Enterprise Digitalization Office
Shawn Baker, Enterprise Integration Program Manager, IRS Enterprise Digitalization Office
Marty Graham, Management and Program Analyst, Enterprise Digitalization

Wednesday, March 3:

2:00 p.m: Office of IRS Criminal Investigation

Jim Robnett, Deputy Chief, IRS - Criminal Investigation
Jarod Koopman, Director of Cyber Crimes
Jen Cones, Director of the National Forensic Laboratory
Patty Ragano, Director of Technology, Operations, Investigative Services

Thursday, March 4:

10:00 a.m: IRS IT Update

Kaschit Pandya, Deputy CIO, IRS

2:00 p.m: How Can Small Businesses Serve the IRS Mission

Donna Ragucci, OSDBU Director, Department of the Treasury
LaTonya Bowman, IRS Small Business Specialist
Ali Pourghassemi, IRS Industry Liaison

Monday, March 8:

2:00 p.m: How the Office of Online Services Supports IDEA

Karen Howard, Director, Office of Online Services
John Pekarik, Director, IRS.gov
Andrew Chiu, Director, Product Management & User Experience Design
Joshua Jessar, Sr. Technical Advisor

Wednesday, March 10:

1:00 p.m: COVID-19 Impacts on IRS Contact Center Operations

Kevin McCreight, Director, Contact Center Support Division (CCSD)

2:00 p.m: Closing Message from IRS Commissioner

Charles Rettig, IRS Commissioner